THEME 3: A City With a Diverse and Resilient Economy CATEGORISATION OF COMMENTS AND PLANNING ISSUE OR ACTION IDENTIFIED FOR CONSIDERATION 24th March 2018

The comments have unique codes as follows:

- EQ = electronic questionnaire response
- Q = paper questionnaire response
- EM = email response
- WC = web comment

However, no personal details have been provided.

The letters making comments relevant to this theme are coded as follows:

- L1: Alan Townsend, Emeritus Professor
 - L1a: Summary document
 - L1b: Durham LFS Residents datafile
 - L1c: Durham LFS by Workplace datafile
 - L1d: Cities Totals datafile
 - L1e: Cities Sectors datafile
- L2: Coal Authority
- L4: CPRE (Campaign to Protect Rural England)
- L9: Durham County Council (DCC)
 - L9b: Appendices A,B,C
- L10: Durham Miners Association
- L11: Durham Pointers
- L12: Durham University
 - L12b: Response
- L13: Elvet Residents Association
- L19: MGH Card LLP (developer via DPP Planning)
- L23: Nevilles Cross Community Association
- L26: Southlands Management (property owners)
- L27: The Empty Shop CIC

- The codes for categorising the comments are as follows:
- c1: outside the remit of the neighbourhood plan
 - c1a: outside the Plan area
- o c1b: planning issue that has to be dealt with by the Council or by other bodies not by a neighbourhood plan
- c1c: not a planning issue

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- c2: a generic style comment of praise, blame, opinion etc not requiring a response just an acknowledgement
- c3: suggesting changes to the policies
- c4: suggesting changes to the projects
- c5: suggesting changes to the other text of the Plan

Comments have also been given traffic light shading where appropriate:

- Support for a policy, project, the theme, or the Plan
- Comment that is already addressed in a policy, project or the theme
- Objection to a policy

COMMENTS TO PRE-SUBMISSION CONSULTATION DRAFT	COMMENT CATEGORISATION	PLANNING ISSUE OR ACTION TO BE CONSIDERED
COMMENTS ON THEME 3: A City With a Diverse and Resilient Economy		
EQ02 3. 6. "What is bad about Durham City Centre?" "North Road (tawdry and dirty, run down, ASB focus, charity shops, poor introduction to City for visitors": this is all too true, but alas it is not a novelty but has been true ever since I came to Durham in 1965. I think part of the problem is that local politicians, of all shades, have regularly had unrealistic ambitions for Durham as a great shopping centre: there are improvements which might work (book shops, antique shops, etc., which one would expect to find in a city such as Durham but does not; but tact and guidance will be needed to achieve shopping developments which work for Durham and will succeed. Copied from Theme 6	c2 Concern about North Road, & retail offer	Consider effects of policies on North Road.
EQ03 Durham needs to business suitable to it's heritage to enhance the city within a limited space available.	c2. Concern that businesses need to be appropriate to the heritage of the city, given the limited space. Addressed by policy E3.B.	No action
EQ04 We don't need any more drinking establishments in Durham.	c2 Concern about drinking establishments	Though decisions about individual establishments are outside remit, consider if Theme 3 policies can address the imbalance in the types of commercial activities in the City in some way
EQ05 Transport and parking needs to be appropriate and accessible to support increased employment. Much more provision for safe cycling and walking required Copied to Theme 5	c2 Concern re walking and cycling. Addressed, in part, by Project 7 and Project 17	No action Covered by Theme 5
EQ13 Mountjoy would only be suitable with very major road changes. Even without future university expansion traffic jams are already quite frequent. Copied to Theme 5	c3 Concern over road access to Mountjoy	Consider coverage in Policy E1 and cross ref to Theme 5
EQ15 I agree strongly with the policies.	c2 Strong support for Theme 3 policies	Support noted

But, but. Durham must stop pretending that it is going to be an industrial or even post-industrial hub - there are better places in the NE for that. So it has to focus on smaller ambitions. The City centre is a mess. There are not enough local or SMEs, just more and more telephone shops and coffee shops. Why not reduce business	c3. Concern about threat of overdevelopment: city should have smaller ambitions.	Consider Theme 3 policies
rates for incomers? And the expansion of the University is impinging on everyone. The must be balance, lest Durham becomes (it is almost there) nothing more than a dormitory for 32 weeks a year and a wasteland for the rest. The number of poorly designed purpose built student blocks is frankly ridiculous. Some developments are disgraceful in concept and design - Nevilles Cross laundry site and Sheraton Park come to mind.	c2. Concern about retail balance, and proliferation of eating and drinking establishments.	Though decisions about individual establishments are outside remit, consider if Theme 3 policies can address the imbalance in the types of commercial activities in the City in some way
This plan must be taken into account by the County Council. The retail plans seem to be focused on drinking and eating. Horrible and lacking imagination.	c1b. Suggestion regarding business rates outside remit (for Council).	No action
	c3. Concern over university expansion, including design of PBSAs.	Addressed by Theme 4
EQ18 Agree if appropriate parking integrated into commercial/business sites to avoid congestion elsewhere Copied to Theme 5 Variety of retail types of prime importance, and not just centred on the night time economy	c2. In favour of a variety of retail types, not just a focus on night time economy. Addressed by policies E3B and E4.	No action
Q04 Just answered ? Number 3. as I disagree due to the fact that I don't quite know what primary and secondary fronts are and what the difference between the primary and the secondary	c5 Concern about clarification and explanation of Primary and Secondary frontages in text supporting Policy E4	Consider change to text under policy E4
Q05 I think small independent shops should be encouraged. Business rates are too high in the city.	C1c Outside remit (Business Rates)	No action
Q09 We need more retail shops in the city eg John Lewis. Small business need to be encouraged to invest in shops (Less rent to pay) which would attract tourists in eg gift shops. Less coffee shops and charity shops. Copied from Theme 1	activity	Though decisions about individual establishments are outside remit, consider if Theme 3 policies can address the imbalance in the types of commercial activities in the City in some way
	C1c Outside remit (Rent)	No action

Q11 More on Theme 4: From Sept. 2018 shopping at Tesco & M&S in the city centre will be a health & safety violation due to likely extreme overcrowding. Copied from Theme 4 What's often ignored is how retail occupancy & student accommodation grab views of Durham's sights that should be available more widely, 'zoning' would address appalling decisions to shift the Bella Pasta / Cafe Rouge building from dining to clothing retail, for example. Copied from Theme 2a The main problem w/ retail in Durham are unaffordable rents which drive independent business away, leaving the city (except the indoor market) to chains which de-individualise the city. This is a problem everywhere in the UK and seems to be for the benefit of absentee owners (relevant to para. 4.127)	c1b. Concern about possible overcrowding in city centre supermarkets. Outside remit (for Council/other bodies). c1c Outside remit (commercial rent) but noted in paragraph 4.127.	No action No action
Q15 Could not some of this development be carried out at the former colliery villages – It would give them a boost. Durham city needs to decide what sort of town it wants to be.	c3. In favour of development in villages rather than Durham city.	Consider amending policies E1 and E2 to constrain further development in the city.
Q16 I would be unhappy with a Business Hub at Akley Heads. I would prefer to maintain that as a green space. Copied from Theme 2b	c2 Objection to Policy E1.1 Larger Employment Sites Aykley Heads because of loss of green space	Objection to Policy E1:1 noted
Q19 Bring Durham back to life with more permanent residents & the shops will prosper. Copied from Theme 4 Controlled development in the city please. ?? all surrounding villages in the county&foster thriving communities in the villages again. Take excessive		No action
development away from the city, it is too clogged up already. Encourage independent business.	c1a Outside remit (development in villages)	No action
	c2. In favour of independent businesses. Addressed by Policy E2.	No action
Q24 Shopping area too large; should encourage more residential. Copied to Theme 4	c3 Concern that retail area too large, and in favour of residential use.	Consider policies regarding retail in conjunction with Theme 4 policies.
Q26 Bring back private residents into the city and businesses will prosper 52 weeks of the year, instead of for only c33 weeks p.a. Copied from Theme 4 North Road and Claypath are both looking very run-down and are in need of	C2 Concern about retail offer and streetscape addressed in Theme 3 and Project 13 noted	No action

serious improvement. One way to encourage small businesses would be to lower business rates permanently – not temporarily to act as an inducement. Lower business rates would mean more premises occupied and should result in an increased income rather than a reduction.	C1c Outside remit (Business Rates)	No action
Q28 We need an Tourist Information Office. It is foolish in a city like this not to have one. That would encourage more information about what is available. Copied to Theme 6	C2 Need for a Tourist Information Office. Addressed by Policy C2 and Project 14 Visitors and Tourists	No action
Q29 As previous comments [i.e. sentiments fine, it's implementation that is the problem] – Durham has lost its character' Range of shops – smaller "services - " Attractive frontage – less than previous years To many coffee shops, charity shops. More 'niche' retail needed.	C2 Concern about retail offer covered in policies E3 & E4	No action
Q32 Durham is primarily a tourist attraction rather than a major retail centre. Priority needs to be given to individual / distinct small shops rather than big chains – who are catered for on the 2 out-of-town sites.	c3. In favour of independent retailers.	Consider if Theme 3 policies can address this issue
Q33 Durham definitely needs more small, interesting shops for both residents & the tourists. Fowler's Yard should be for that purpose not for finance and business services. Low rents & rates would encourage small, interesting shops to be able to get established and then thrive. Centre of York is a good example.	c2 Role of Fowlers Yard addressed by policies E3 & E4 C1c Outside remit (business rent and rates)	Consider strengthening text re Fowlers Yard
Q35 I agree with all but I would like lower Claypath included by name – in 4.97 upgrading & in policies re primary & secondary frontages (with emphasis on Policy E4.4). I would like the Millennium Place economy to be more varied, eg a small bowing alley or roller/blade skating rink on the	C5 Suggestion of text change to include Lower Claypath in paragraph 4.97 and E4.4	Consider text change
broad terrace below the main plaza.	C5 Suggestion re Millennium Place, addressed in Policy E3 A) 2) and by Project 12	Consider text change to policy E3 wording
EQ20 This Theme must acknowledge the crucial contribution that Durham University makes to the City's economy (both as large employer and student destination) without which there would be no diverse or resilient economy in this City.	C5 Suggestion to change text to acknowledge University's contribution to the economy.	Consider text change

EQ21 Independent retailers need to be encouraged to make the City different from other shopping destinations.	c3. In favour of independent retailers.	Consider if Theme 3 policies can address this issue
EQ24 There's a large number of cafes in the centre of Durham which are all lovely but it's not particularly diverse. The major chains are likely pushing out smaller, local cafes. Encouraging local business is important. Local business parks that encourage more financial services are important for a more balanced Durham city economy.	c2 Concern about types of retail activity	Though decisions about individual establishments are outside remit, consider if Theme 3 policies can address the imbalance in the types of commercial activities in the City in some way
EQ25 I really agree with the emphasis within these policies that the local neighbourhood is more than just a university.	C2 Support for Theme 3 policies	Support for Theme 3 policies noted
EQ26 I would be against speculative building of offices there is already to many empty around county they would need to have a definite occupant. It will be interesting to see if the office block the county has bought at Aykley Heads proves wise	C1b Concern about speculative office developments. Outside remit (for Council)	No action
EQ31 Slightly amending of the wording of the vision statements to provide consistency of wording with the overall vision would be helpful. For Theme 3: Durham City will have a sustainable and vibrant local economy, supporting large and small businesses, retail and tourism, and encouraging employment opportunities. See also comments under Theme 4. 4.125. I think the chances of getting a new department store are very low. The emphasis should be on encouraging the small, independent retailer offering a different / more interesting product and associated service, e.g. the 'Crushed Chilli Gallery' which as well as selling glassware etc. runs glasses in glass making and crafts.	C5 Suggestion for re-wording vision statement c3. In favour of independent retailers.	Consider re-wording vision statement Consider if Theme 3 policies can address this issue
EQ35 developing "out of town" retail shopping areas is killing Durham City; car parking charges and rents can be higher than Covent Garden in London what are we doing? - plan need to get to basics before broadening its scope to building more!	C1b Concern for development of out- of-town shopping outside remit (for Council)	No action
	C1c Outside remit (car park charges and business rent) but addressed to some extent by Project 19	No action

EQ39 I have scrutinised these aspects of the plan in detail not least because of my concerns about recent developments of retail establishments and drinking establishments in Durham. The policies are well- focused on balanced retail development; and appropriate siting of employment creating business.	C2 Support for all Theme 3 policies c2. Concern about drinking etc establishments	Support for Theme 3 policies noted Though decisions about individual establishments are outside remit, consider if Theme 3 policies can address the imbalance in the types of commercial activities in the City in some way
EQ40 Supporting a mixed economy as described is crucial for the future of Durham - hopefully new business will be attracted to a beautiful city that is pleasant to work and live in.	C2 Support for all Theme 3 policies	Support for Theme 3 policies noted
EQ42 I also welcome 4.116 whereby any new commercial development in the City should include an external, flexible space that can be used for the well-being of their employees, and for staging community events. Parts Copied to Theme 5 and Theme 6	c2. Support for paragraph 4.116.	Support noted
EQ43 Re: Policy S2.9 - Appropriate adaptation for re-use of existing buildings in the city centre is something we wholeheartedly back as an organisation. We would like to see evidence that property owners have explored the potential for adaptive re-use of primary and secondary frontage premises before permission is granted for demolition or major alteration, unless the usage is deemed to be a priority i.e. appropriate to town centre use as defined in the Economic policy proposals. Copied from Theme 1	c3 Suggestion for policy change re adaptive use etc.	Consider Theme 3 policies
EQ48 Any retail development not only geared up to an itinerant student population would help diversity.	c2 Concern about range of retail development	Though decisions about individual establishments are outside remit, consider if Theme 3 policies can address the imbalance in the types of commercial activities in the City in some way
EQ52 I support economic development. There is a need for the city's retail streets to be smartened up - North Road is an eyesore on the way into the city. City wide, there are far too few quality restaurants and little in the way of entertainment at night that does not include alcohol consumption. There	C2 Support for policy E3 & E4 and Project 13 North Road Regeneration	Support for Policies E3 & E4 and Project 13 noted

are too many empty shops. Durham City needs to attract independent shops as well as a greater variety of high street chains. Shop frontages should be sympathetic in look to the historic nature of the main streets.		
EQ54 The retail offer in Durham has been so dramatically reduced lately that it is necessary to drive to other towns to buy many things. Durham is in danger of not functioning as a County Town. The city needs a policy to get city centre shops all back in use. Copied from Other Comments	C3 Concern about reduction in retail offer	Consider coverage of Policy E3
Q39 So much needs to be sustainably and imaginatively developed. Not all large scales.	C2 Concern about design and sustainability	Consider a design strategy somewhere in the plan, in relationship with Themes 1 and 2a
Q43 It is a bit surprising that there is no policy specifically about tourism.	C3 Suggestion for additional policy about tourism	Consider policy suggestion as well as addressing it through a project such as Project 14
Q48 Development at Aykley Heads should be limited to avoid traffic congestion at the small roundabout at the hospital. Copied to Theme 5 We need more shops, particularly a department store. Enclosed shopping malls are vital because of our awful weather.	C3 Concern about traffic congestion at Aykley Heads	Consider coverage in Policy E1 and relationship with Theme 5 and Project 7
A central recreation area providing e.g. indoor bowls, ice rink, bowling alley would be good for residents.	C2 Need for more retail and leisure facilities. Addressed by policies E3 & E4 and Project 14 Visitors and Tourists	Consider Theme 3 policies re types of facilities
Q53 Variety of employment, encouraging local initiative and small scale set ups all important. At present there is an imbalance, too few shops, too many drink and food outlets.	c2 Concern about commercial imbalance	Though decisions about individual establishments are outside remit, consider if Theme 3 policies can address the imbalance in the types of commercial activities in the City in some way
Q56 How do you restrict the inexorable spread of coffee shops, letting agencies / estate agents etc in what should be retail frontages?	C2 Concern about retail provision	Consider if it is possible to strengthen the wording of policies E3 and E4

Q60 A pity that lack of district councils means that it is difficult to take the larger view. Perhaps this will be tackled in the County Plan.	C1c. District council outside remit (not a planning issue	No action
Q62 Map 8 infill colour for "Other Employment" does not match the key	C5 Correction to Map 8	Check and amend map and key
Q64 See above comments about bus station redevelopment [i.e. I consider the proposals for the new bus station to be flawed and unnecessary.] The new proposed station will cause light issues within a listed building and is entiely inappropriate. Refurbishing the curent station would be much better.	c2. Concern about DCC's plans for the bus station.	Consider coverage of bus station within Theme 3
Q66 Improvements in North road – for example, imaginative use of the old Robins cinema – would be welcomed.	c2. Support for North Road improvements. Addressed by Policies E3 and E4 to some extent and by Project 13 North Road Regeneration	Consider Project 13
Q67 Please please please no more cafes! Residents need more than tea / beer / wine & dislike running through the gauntlet to walk home among alcohol fuelled groups thro "vomit row" to sanctuary and beyond.	C2 Concern about retail provision	Consider if it is possible to strengthen the wording of policies E3 and E4
	C1c. concern about public behaviour. Outside remit (not a planning issue)	No action
Q68 The balance between town and gown needs to be addressed. The city is rapidly becoming a campus. How many more student flats need to be sited in the city. Copied to Theme 4 All business need to be encouraged.	C1b Concern about city centre becoming a campus outside remit (for Council, University)	No action
Opportunity should be taken to reduce the current high proportion of drinking establishments in favour of a more normal retail offer, with the aim of decreasing the 'night-time economy' with its accompanying disorder and negative public behaviour. The combination of high student numbers and a	C1c Concern about night-time economy and drinking culture Outside remit (not a planning issue)	No action
dominant drinking culture is proving damaging to residents and, by implication, to residential property values in the City. Part Copied to Theme 4	c2. Concern about high proportion of drinking establishments	Though decisions about individual establishments are outside remit, consider if Theme 3 policies can address the imbalance in the types of commercial activities in the City in some way

Q73 Risk of more pollution from cars and lorries passing through the City. (Although controversial - ? need for a bypass ?!) Copied to Theme 5	c1b. Concern about pollution caused by traffic. Outside our remit to some extent but addressed to some extent by Theme 5	Consider effect of Policy E1 in relationship to Theme 5
	c1a Bypass outside remit (outside area)	No action
Q75 I don't think a major development of a business park at Aykley Heads is warranted unless major improvements to transport links are made, ie regular public transport, improvements to paths and cycleways in order to avoid future congestion by cars and other vehicles. Copied to Theme 5	C3 Concern with transport issues for Policy E1 Aykley Heads business park.	Consider effect of Policy E1 in relationship to Theme 5
EM1 We need to make out of town shopping have same parking charges as in town. to even things up. We have big shops out of town. Why do we need to trash in town (which is what the new bus station would do.). Sort the parking and the footfall with flow.	C1c concern about out-of-town shopping and parking, outside remit (not a planing issue)	No action
	c2. Sort out parking. Addressed by Project 9	No action
EM8 mentioned that you are interested in hearing about my Masters' Aykley Heads project. For the wider site strategic plan, I covered the Frankland Farm and riverside area also. Following that I developed a hotel with an edible landscape on the site of the station long-stay car park. Although it has been completed (as a hypothetical study), it would be very interesting for me to discuss it with you or the whole Forum. Please get in touch if you would like to arrange a meeting. Forum response (summary). Thanks given and information provided about drop in sessions.	C2 comment policy E1 and sharing of ideas	Consider scheduling meeting with correspondent
WC59 Comment on your post "Theme 3: A City With a Diverse and Resilient Economy" Your statement below (taken from 4.94) is important. Many Durham City residents worry that Durham is more like a university campus than a city with a university attached. Any initiatives to redress the balance are welcome. The University is a key part of the Our Neighbourhood and very important to the economy and cultural life of Durham City and Durham County. The	c2. Support for statement in para 4.94	Support noted

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proposed expansion of the University (Durham University, 2016, 2017a) will have a significant impact on the economy of Our Neighbourhood. However, Our Neighbourhood is more than the University and this expansion needs to be balanced and proportionate so that the needs of the wider community are considered and the special character of Our Neighbourhood is maintained.		
WC72 Comment on your post "Summary: Theme 3: A City with a Diverse and Resilient Economy" I agree with this policy.	C2 Support for Theme 3 noted	Support for Theme 3 noted
WC85 Comment on your post "Plan as pdf" Theme 3, Copied to Theme 6 Durham needs more toilet facilities in the centre, more seating that can be sat on i.e wooden benches (and not stone blocks as per the market square, which are truly uncomfortable), including more seats along the river bank, and to encourage more shops to come into the city (lower rates?) instead of the numerous cafes. Also, the area outside the Gala Theatre should be redesigned, instead of 'windy city' we should have a beautiful area with pleasant seating etc.	c2. Suggestions for improvement of City Centre. Addressed by Projects 9 and 12	Consider coverage of these points in projects
WC128 Comment on your post "Summary: Theme 3: A City with a Diverse and Resilient Economy" This theme, 'A Diverse and Resilient Economy' is of particular concern. Durham City is no longer noteworthy as a place where people may expect to enjoy a unique shopping experience that fits in with a heritage city. This is a great shame as other cities, not too far away, for example York City, have achieved this. Durham City is now noteworthy for its proliferation of coffee bars and, per head of population, may now equal the US city of Seattle as the coffee capital of the world! The proposal to build yet more coffee bars and restaurants in new developments at The Gates and at Milburngate must be a cause for concern. What stops small shopkeepers from setting up their businesses in Durham City? Are exorbitant rents and other financial penalties a factor?	C3 concern regarding the retail offer in Durham	Consider how Theme 3 policies are addressing this issue

NEW EMPLOYMENT DATA FOR THE DURHAM NEIGHBOURHOOD PLAN AREA (NPA)

With comparison with Durham City as a whole

(that is, the City of Durham Constituency/former District Council area)
INTRODUCTION (see last paragraph for technical notes)

While employment itself is one of the main aspects of the Neighbourhood Plan, data mainly of the Business Register and Employment Survey (BRES) for September, 2016, also provide a surrogate for other measures of activity; for example, on the question of whether the NPA area has been allowed too many restaurants and cafes.

- There has been a hollowing out of activity from the NPA area, which
 no longer has half the jobs of the former City area, as in 2007 or
 2011.
- This was due to the loss of specialist shops and their replacement by larger supermarkets in the rest of the former City area, together with losses from wider accommodation and food services, and from the County Council site.
- Two-thirds of NPA jobs remain in public services; including University, Hospital and County work.
- More than two-fifths of employees work part-time (less than 30 hours per week), substantially above the GB level
- It was found that this area has nearly three times the average national share of licensed restaurants, but only the average of unlicensed restaurants and cafes.
- (From the 2011 Census) NPA resident people in work make up only a tenth of the daytime workforce, among whom nearly two-thirds travelled in by car.
- The Constituency/former City as a whole is a natural "growth point" of the County relative to the surrounding areas a whole, but this description does not apply to the NPA area, at least pending the completion of a large amount of building work.

RELATIONSHIP TO RESIDENTS

The interests of residents and business are very different. It is important to note that the NPA area has very different day-time and night-time, term-time and vacation populations. The 2011 Census at least distinguishes these.

c5. Evidence for context section of Theme 3 and Appendix E. Also for SA report.

Consider adding in this evidence, plus use of this evidence in the SA process when considering amending Theme 3 policies Just 2,300 people both lived and worked in the area in 2,011, compared with a total of 23,000 workplace jobs and a total "out-of-term-time" population of 16 to 74 of 9,500. However, the latter total still includes "2,900 students" as well as 1,200 retired, 200 unemployed and 900 others, leaving 4,800 economically active in work – a relatively low activity rate – including 520 self-employed residents.

A considerable proportion of those 2,500 people commuting out of the NPA travelled to adjoining and surrounding wards of the former City and vice versa. However, taking necessarily a slightly wider statistical area including the Durham industrial estate at Meadowfield, we know that in 2011, while 13% of the NPA workforce travelled in less than 2 km., and 18% between 2 and 5 km., no less than 22% had a journey of 5-10km. and 31% 10-20 km. Unsurprisingly, no less than 63.9% of the NPA workforce travelled to work by car or van, with only 11.8% by public transport and 11.4% on foot. The jobs of the area were more "white collar" than in England and Wales as a whole: the median job of the area is of the "supervisory, clerical and junior management" kind, with 37.5 of the total, and 28.2% were in management and administrative jobs.

COMPARISON WITH DURHAM CITY CONSTITUENCY/FORMER DISTRICT AREA

- All data from here are to 2016, and exclude the self-employed, a major sector of recent employment growth. as in most places.
- The NPA area contains about 21,000 employee jobs, of which at least 8,000 are held by part-time staff working less than 30 hours per week. This proportion of 41.0% is greater than the national GB average of 32.2%.
- The overall number has definitely fallen over the last nine years, showing a marked tendency to decline since 2011, when it stood at 23.000.
- Whereas in 2007, the NPA area held half the employee jobs of the former City, 24,000 out of 48,000, the NPA's share has decreased to 46.2%.
- The "Outer City" the former City less the NPA area has better recovered employment levels since the recession of 2008, increasing from 23,000 in 2011 to 25,000 jobs in 2016.

- We know from the LFS/APS, including self-employed, that total workplace jobs in the former City as a whole increased from about 56,000 in 2007 to about 59,000 in 2016 (using 3-year moving means to offset sample error), or from 29% to 31% of the County's jobs, when resident population aged 16-64 remained at about 20% of the County total.
- Thus the Constituency/former City as a whole is a natural "growth point" of the County relative to the surrounding areas a whole, but this description does not apply to the NPA area.

[attached files 2 CITIES TOTALS + PART-TIME; DURHAM LFS BY WORKPLACE; DURHAM LFS BY RESIDENTS]

COMPOSITION OF ECONOMIC ACTIVITY IN THE NPA AREA

- Given the presence of the University, the University Hospital, the historic Prison and the County Council headquarters, it is not surprising that public services together employ 14,000 staff of the 21,000 in the area, or two-thirds of the total.
- This is a reduction from the total of 16,000 in 2007 and 2011, due to the loss of administrative work, principally in the County Council. In both 2011 and 2016 the University exceeded Hospital work in size with 4,000 employee jobs compared with 3,000 in the Hospital.
- A separate calculation from the same source shows that the "public sector" is now credited with 18% of jobs in GB, having declined, in the era of public spending cuts since the recession.
- The next most important sector of the NPA area involves hotels, food and drink, together employing 1,750 people (8.3%), including the majority of City jobs in licensed restaurants, public houses and bars though not a majority, in these 2016 data, in hotels or other food provision.
- By contrast the NPA area employs very small numbers (much less than the "Outer City") in activities requiring physical access; manufacturing, transport, wholesaling and storage, motor trades and builders' depots.
- It will require reflection that retail sector jobs in the NPA area stand at only 1,000 (4.8%), having declined from 1,750 in 2007 to 1,250 in 2011 within the constant total of 4,000 for the City as a whole.

- There is a closer analysis of sub-sectors below.
- It is perhaps disappointing that the whole of the nationally buoyant group of financial and business services is poorly represented in the NPA area, with only 1,800 jobs together (in industries 10-14 inclusive), compared with 3,500 in the "Outer City" and 3,100 in 2007.

[attached file 2 CITIES SECTORS]

COMPARING ELEMENTS OF CHANGE, 2007-2011 and 2011-2016

- Remarkably, there are very few sectors of expanding employee jobs in the NPA area. In the attached Table, where the data are divided into two time periods and 18 sectors; there are apparent increases to be found in Education and Health (apart from a temporary increase in finance, professional, scientific and technical sectors), but in effect they simply changed places, with the Hospital the leading sector with 4,000 jobs in 2007, the University with 3,000, a position reversed from 2001.
- Retailing declines by 750 jobs, principally in non-specialised sectors, and accommodation and food services by 500, 2007-16 (but see below).
- Looking at more detailed headings, restaurants did increase, by 400 jobs, between 2007 and 2011. Remarkably the information and communication sector was affected by a reported reduction of 575 employee jobs in programming and consultancy, and there are other apparent losses in activities such as management consultancy.

[attached 2 CITIES SECTORS]

CITY CENTRE ACTIVITIES

- More detailed analysis shows a shift away from the City centre (NPA) within the stable totals – in both 2007 and 2016 for the City as a whole - of 4,000 in retailing and 4,500 in accommodation and food services.
- In retailing the reduction from 1,750 to 1,000 NPA employee jobs results from a trend away from specialist shops in both parts of the City, and a drop in supermarket ("non-specialist retailing") jobs; in 2007 the centre held 600 out of the total of 1,750 jobs of this type

- compared with 350 out of 2,000 in 2016.
- In accommodation and food services the reduction from 2,250 in 2007 to 1,750 in 2016 occurred despite an apparent increase in the main activities, from 500 to 700 in restaurants and 450 to 530 in pubs, bars and clubs.
- This includes an 88% "excess compared with GB data" of employee jobs in licensed restaurants and cafes, but none for unlicensed. Further data shows that there's no excess for the wider industry (hotels, pubs and sale of drink and prepared food together) over the wider area (the Travel-to-Work area which now includes Bishop Auckland).

SOURCE NOTES

All data are obtained via Durham University's "Nomis" system, which received the annual GB-wide update to data for employment by workplace on October 2. This provides detailed reporting for employees at work by local areas to September, 2016 and is compared back here and in attachments to 2007, including the period 2009-2012 previously reported in 2014 to the Neighbourhood Development Forum.

The main analysis covers workplaces in the Neighbourhood Plan Area (NPA), by summing figures for "Medium" and "Lower Super Output" (statistical) Areas, which align precisely with data previously extracted under the title of the "Neighbourhood Development Forum", which combined 3 former City Wards. This area is too small to carry statistically significant results in the Labour Force Survey or Annual Population Surveys (LFS/APS), used by the Neighbourhood Plan for activity rate analysis, because they are sampled surveys (although they alone, unlike BRES. include the self-employed).

L2

It is noted that the Neighbourhood Plan appears to propose the allocation of sites for future development. I can see no reference in the Neighbourhood Plan to the potential risks posed to development by past coal mining activity or any evidence that consideration has been given to these issues. The Coal Authority would therefore wish to see consideration given to the risks posed to the proposed developments by past coal mining activity in

C5 Comment regarding the development of previously mined land but also

c1b. Building regulation issue outside our remit (for other body)

Consider changing text for land development policies to include this restriction

accordance with National Planning Policy prior to any formal allocation. The Coal Authority is of the opinion that building over the top of, or in close proximity to, mine entries should be avoided wherever possible, even after they have been capped, in line with our adopted policy: https://www.gov.uk/government/publications/building-on-or-within-the-influencing-distance-of-mine-entries		
L9 b appendix A However, the county council is mindful that it is not the role of a neighbourhood plan to deal with strategic matters or to advocate policy approaches or proposals which conflict with the current local plan (in this case the City of Durham Local Plan (CDLP)) and policy approaches set out in the more recent National Planning Policy Framework(NPPF). The current draft of the DCNP contains a suite of planning policies which fall into one of the following types: • Land use zoning (i.e. Employment land (strategic and non- strategic sites) and non-strategic housing land use allocations) In terms of this plan the county council firmly considers that these strategic aspects centre on inclusion of policies which: • Allocate 'strategic' employment sites at Aykley Heads and at Mount Joy. • Significantly alter the boundary of the primary and secondary retail frontages within the city centre as defined in the CDLP and in the ab- sence of any robust evidence	C2 Objection regarding scope of plan and the inclusion of strategic sites for employment which DCC consider outside the remit of a NP, i.e. Policy E1, Policy E3	Objection noted and agree to be discussed with officers
L9 b Appendix A The council has identified several instances where the DCNP approach deviates from and conflicts with that of the council's existing and evidence relating to emerging plans and strategies. Examples of this include: d) Site allocations: The extent of the redevelopment site of Aykley Heads e) Approach to town centre uses: which includes a proposal to redefine the primary and secondary frontages. The implication is that town centre uses other than retail will be unable to locate within a larger part of the City centre (including areas such as North Road and Milburngate which could benefit from a more diverse range of town centre uses).	C2 Objection regarding conflict with emerging DCC Local Plan. Specifically noting policies E1, E2, C2, G2, G3	Objection noted and agree to be discussed with officers. Policy C2 to be covered by the Community Theme discussions. Policies G2 and G3 to be covered by the Green Infrastructure Theme discussions. Note: Only the DLI grounds are covered in Policy G2 as a Local Green Space. The sites in the Emerald Network (Policy G3), which

g) Approach to tourism: which fails to adequately recognise the key challenges facing the visitor economy of Durham, and as such this is a missed opportunity for the DCNP to add value to the existing policy context for the area.

Furthermore, the DCNP which advocates the provision of a visitor centre which is an approach which has proved unsuccessful in the past and conflicts with Visit Durham's existing approach.

In light of the above the county council is concerned that the plan is deficient in this respect in the context of the requirement to meet the relevant Basic Condition relating to this matter. It is firmly urged that this situation is remedied as the plan prior to the plan advancing to Submission stage. REPRESENTATIONS REGARDING COUNCIL ASSETS

To date the DCNF have not formally discussed the inclusion of any county council owned sites with the Assets Team. This relates back to the concerns raised regarding the effectiveness of pre consultation engagement. As part of preparing this response the county council's assets team have now undertaken an interrogation of the council's land terrier in the context of the draft plans content. The following council owned sites have been identified as being specifically referenced:

The Aykley Heads site

The proposed Aykley Heads allocation is shown on a map as a number of separate development parcels with all Green Belt land (including County Hall car park) excluded. The county council firmly considers that Aykley Heads is a 'strategic' employment site and therefore should not be included in the Neighbourhood Plan in any form as it is a matter for the Local Plan. Notwithstanding this, the main concern to the county council is the exclusion of any Green Belt land from the Aykley Heads employment site identified in Policy E1, particularly in light of the fact that there has been no discussion with the council as landowner about this.

Fowlers Yard

This site is allocated by DCNP Policy E2 (Other Employment Sites) for office and business enterprises (Use Class B1). The site is currently occupied and this policy deviates from the scope of uses that exist and would be permitted within it. There is no adequate justification provided for

includes Aykley Heads, as a whole are not designated as Local Green Spaces.

Note: These Economy sites were covered in the December 2017 meeting with DCC

this allocation and the implications for it have not been sufficiently considered. From a policy perspective the plan serves to limit the types of uses that would be permitted within this City centre location which is contrary to the national policy approach. From a land owner perspective such restrictions are unjustified and could impact upon the future ability for the council to secure full occupancy of the units concerned. • Aykley Heads/ DLI This site is designated as a Local Green Space as part of the proposed 'Emerald Network'. In doing so this protected status would be the equivalent of Greenbelt. However, the site is already afforded Greenbelt protection and therefore the proposal seems superfluous.		
L9 b Appendix C The County Council supports the proposed Vision set out in 4.88	C2 Support for Vision	Support noted
At 4.91 It is unclear what is meant by 'limited lunchtime economy' and how this has been evidenced.	C5 comment regarding text	Consider adding evidence to the text
L11 The proposed central hub offers the potential to provide a much-needed central information point which could hold and disseminate information on local and county attractions and community events. We believe any such provision should embrace all modern media methods for the distribution of information that should also be a place for face-to-face encounters. Experience has demonstrated that the majority of older visitors to the city prefer personal contact. Remote access can also prove challenging for those with physical or learning disabilities. Copy to Theme 6	C2 support for Project 14, Visitors and Tourists and Policy C2	Support noted. To be addressed by Theme 6
L13 Numerous comments were made to remind planners that there was not a city like Newcastle or Manchester and Durham is unique character should be preserved. Fowlers yard should be protected as a cluster of independent craft businesses, and the local 30 building should be safeguarded.	C2 Comment re Fowlers Yard addressed by Policy E2.1 Other Employment Sites and the protection of 3. Fowlers Yard as a site for craft businesses	No action
L14 We encourage sustainable flood prevention measures with the new development such as SuDs and we will make it recommend that these are designed in a way that provides additional happy habitat.	C3 c5 Comment regarding resilience to climate change and flood prevention	Consider if text change may be necessary in Policies E1 & E2 with regard to carrying out a sequential test on flood risk sites.

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Policy E1: Larger Employment Sites		
Q57 Office Space does NOT necessarily have to be in the city centre. Open spaces should be maintained. Office spaces are better built on existing business parks and industrial sites. Aykley heads and Mountjoy should be left alone.	C2 Objection to Policy E1 Larger Employment Sites – for land use as office space	Objection to Policy E1 noted
	c2 Need to maintain open spaces. Addressed by Policies G1 and C5	No action
Q37 Policy E1. The idea of developing Durham into another Newcastle with big ambitious business areas as suggested in E1 is not welcome. Growth has to be curbed in Western Society not encouraged.	C2 Objection to Policy E1 Larger Employment Sites	Objection to Policy E1 noted
EQ23 E1 - More needs to be made of this. National government policies are not particularly strong either, including the new Industrial Strategy. In Durham City, the Aykley Heads site is excellently located. All efforts should be made to attract future-focussed businesses (like Atom Bank) and to resist overtures from developers and businesses who want it because it is a good location and has a DH1 postcode. The built (and non-built) environment will be important to these businesses and the accesses to the railway station, A1M and airport. Active involvement of the University (but not led by the University) is also essential for success. The current plan is too laissez-faire and will in all likelihood end up being development driven rather than policy or people driven.	C3 Suggestion to strengthen wording of E1 Larger Employment Sites to have control over the design and purpose of the Aykley Heads site	Concern noted and consider strengthening the wording of policy E1. Consider including a master plan in policy E1
EQ42 I endorse the support to be given to development for new businesses at Aykley Heads and the Science Site in line with Economy Policies E1 & E2, however for the larger development proposals such as these traffic management/vehicular access solutions must be carefully explored (particularly at Aykley Heads). Copied to Transport Theme 5 Policy T1	C3 Support for Policies E1 and E2 but raises concern about access and traffic management	Support noted Consider a master plan for Policy E1 to deal with access issues (see comment above in EQ23) and cross reference to Theme 5 Policy T1 Accessibility of Proposed Developments
EQ49 On E1, the objective should be secured without encroachment on the existing Green Belt. It is also essential that, if appropriate employment uses do not emerge, other uses - eg family housing or hospital expansion - should	green belt, however others uses for the	Support for E1 non-encroachment on green belt noted, but consideration for other uses for

not be precluded for consideration at Aykley Heads.	considered.	Aykley Heads should be given. Consider including a master plan in Policy E1
Q42 E1: There should be no detriment to existing provision eg DLI museum closure. Copied to Theme 6	C2 Suggestion to protect DLI building at Aykley Heads site through policy E1	Concern regarding loss of DLI building noted. Consider Policy E1
Q43 Policy e1 needs to mention the need for a master plan which incorporates the S.D. requirements.	C3 Suggesting change to Policy E1 regarding need for a master plan at both sites	Suggestion regarding E1 noted and consideration will be given to incorporating a master plan for the both sites in Policy E1-See comments above (EQ23, EQ42, EQ49)
Q76 E1. Aykley Heads could be developed for mixed uses near the railway station and Wharton Park, this could consist of hotels, museums, art galleries, cafes, linked together to provide mixed and vibrant uses. Massing scale, height and materials are very important considerations at Aykley Heads as well as belts of planting.	C3 Suggestion for uses at Aykley Heads Policy E1	Consider change of wording in Policy E1 to include wider uses for Aykley Heads site.
WC25 Comment on your post "Policy E1" Copied to Theme 5 POLICY E 1. In accepting the identification of the Aykley Heads site as one with the potential to locate high-tec businesses and employment opportunity it is crucial that access arrangements are planned to take account of and deal effectively with the enormous additional volume of traffic which will be generated in the Sniperley roundabout area, given plans for very major housing development at Sniperley, and the spectre of the so-called western relief road converging at this point. Copied to Transport Theme 5 Policy T1	C3 Comment regarding generation of traffic and access to Aykley Heads site Policy E1	Consider change to policy E1 to include a master plan and cross reference to Theme 5 Policy T1
L4 Supports proposals which will help to say greenfield sites outside the city from being developed. We welcomed these proposals and note that policy E1 in respect of Akley Heads specifically supports the development of nongreenbelt land.	C2 Support noted for Policy E1 preservation of the Green Belt. c3. Need for sustainable transport links to business sites	Addressed by Theme 5. But also consider change to Theme 3
We believe however that the design of these developments should include provision for sustainable transport – see comments on Theme 5		policies and supporting text
L9b Site E1.1 Aykley Heads, the county council firmly considers that the site	C2 Objection to Policy E1 regarding	Objection noted.

is 'strategic' and therefore should not be included in the Neighbourhood Plan in any form as it is a matter for the Local Plan. The county council therefore strongly opposes the inclusion of this policy and further references to it within the supporting text of the policy.	the Aykley Heads site as being 'strategic'	Discuss with council officers
L9b Site E1.2 Durham Science Park, , the county council firmly considers that the site is 'strategic' and therefore should not be included in the Neighbourhood Plan in any form as it is a matter for the Local Plan. Notwithstanding this the county council would advise on-going discussion with the landowners to understand the site's availability and their aspirations for the type of development on the site.	C2 Objection to Policy E1 regarding the Durham Science Park as being 'strategic	Objection noted Discuss with council officers
L12 Policy E1.2 refers to upper Mount Joy and is a legacy of a 2004 City plan. This university's intentions have changed in the last 13 years and this allocation could conflict with the master plan which proposed a higher education used for science faculties. We request a widening of scope and text policy to include educational uses.	C2 Objection comment to the scope of development at the Mountjoy site (Policy E1.2) which Durham University are the landowners of.	Objection noted and consideration be given to this request for broadening the wording of the policy
Site E1.2 – Mountjoy – a minimum buffer of 15 m of native tree planting is required against the ancient woodland and the wetlands. This is too prescriptive and wouldn't be considered to be appropriate. It should be for the planning application to determine whether such mitigation\detail is appropriate (it may be greater or lesser than 15 m) in the context of the proposed scheme. Reword: "a buffer of native treeplanting is required against the ancient woodland and the wetlands"	C5 Comment on the wording of E1.2 paragraph 4.109 and re-wording suggested	Consider changing text. Note: This wording was a DCC suggestion
L23 We have reservations about policy E1: larger employment sites, and suspect that the entrepreneurial Hub proposed for Aykley Heads is not sufficiently evidenced. We would not oppose the policy but we wish the plan to ensure that the hub precedes any proposal for executive housing. There is likely to be sufficient housing in Durham and especially at Mount Oswald to supplement the hub but we would reluctantly support the use of the site for housing alone.	C2 concern that the site at Aykley Heads will become a housing development not a business hub	Consider Policy E1 wording re effectiveness

L26 Policy E1 – I agree	C2 Support for Policy E1	Support noted
Policy E2: Other Employment Sites		
Q57 recognition of other employment sites is good. There is a serious concern with access via a single entry road to HMP Frankland – should there be a prisoner security threat. Another access road should be made available	C2 Support for policy E2 C1a Comment about access road at Frankland outside remit (outside area)	Support noted No action
Q37 E2. Important that Fowler's Yard should be protected as a cluster of independent craft businesses & workshops – safe from demolition &rebuild plans. Local theatre building should be safeguarded.	C2 Support for Fowlers Yard as a craft space addressed by Policy E2:1 c3 c5 suggestion for safeguarding current uses of Fowlers Yard	No action Consider strengthening wording of policy E2:1 and text re theatre
EQ42 I endorse the support to be given to development for new businesses at Aykley Heads and the Science Site in line with Economy Policies E1 & E2, however for the larger development proposals such as these traffic management/vehicular access solutions must be carefully explored (particularly at Aykley Heads). Copied to Transport Theme 5 Policy T1	C3 Support for Policies E1 and E2 but raises concern about access and traffic management	Support noted Consider a master plan for Policy E1 to deal with access issues (see comment above in EQ23) and cross reference to Theme 5 Policy T1 Accessibility of Proposed Developments
EQ43. Re: Policy E2.1. Further development of Fowler's Yard must be undertaken in such a fashion as to preserve the existing creative space for local artists and practitioners or alternative, affordable, city centre based provision for the creative community provided.	C3 suggestion for safeguarding current uses of Fowler's Yard	Consider strengthening wording of Policy E2:1
Q52 E2: Not Fowler's Yard!	C2 Objection to Policy E2.1.3 the inclusion of Fowler's Yard for small business development	Objection to Policy E2.1.3 noted
Q63 Policy E2 should be more restrictive on development in flood zones 2 & 3 and in Green Belt. Copy to Theme 1 Policy S1.2 & S1.5	C3 Suggestion to refer to restrictive development in flood zones and Green Belt in Policy E2	Consider suggestion to additional wording in Policy E2 regarding development in Green Belt and Flood Zone and cross- reference to Policy S1.2 & S1.5 Sustainable

		Development Requirements of All Development and Redevelopment Sites
WC26 Comment on your post "Policy E2" POLICY E 2. I support this Policy and especially the content of para. 4.11 in relation to existing approvals on large sites. With sites being limited would there be benefit in including within the Policy emphasis on better utilisation of existing buildings/underused space?	C3 Support for Policy E2 and suggestion to include wording similar to Policy E3 B). 2 reuse of underused space	Support noted. Consider strengthening wording in Policy E2 similar to paragraph in Policy E3 B).2
L9b E2.1 The county council is concerned over how the sites in E.2.1 will be developed given that they appear to currently have buildings and structures on them. The 'term' development needs defining for the purpose of this policy. With regards to all three sites, the county council would advise ongoing discussion with the landowners to understand the site's availability and the owner's aspirations for the type of development on the site. In addition it is unclear what 'district centres' the plan refers to, these do not appear to be defined and are not mentioned within the supporting text.		Consider revising text and Policy E2.1
L9 b Site E2.1.1 Blagdon Depot, as acknowledged within para 4.113 the site is located within Green Belt. The County Council is concerned that the exceptional circumstances for development within the Green Belt are not articulated and not supported through sufficient evidence. In relation to flood risk on the site, the County Council advise that given the identified flood risk, a sequential test should have been carried out prior to allocating which would form part of the evidence for its allocation. This presents a procedural issue for the plan that must be addressed. The policy is proposing uses within the A2 and B1 use class that by definition within the Annex 2 of the NPPF would be main town centre uses that should be located with the town (city) centre in the first instance. This site would represent an 'edge of centre' site by the boundaries defined within the Plan.	c2. Concerns about Site E2.1.1. re Green Belt uses and flood risk. Need for sequential test	Consider uses appropriate for site E2.1.1. Discuss with Council.
The county council would advise that such an allocation should be justified		

by evidence including a sequential test, looking at the potential of sites within the city centre first. This presents a procedural issue for the plan that must be addressed. Given all of the above, the county council strongly advises that the allocation		
of this site requires further consideration.		
L9b Site E2.1.2 Providence Row, the county council advises that given the identified flood risk, a sequential test should have been carried out prior to allocating which would form part of the evidence for its allocation. This presents a procedural issue for the plan that must be addressed.	c2. Need for a sequential test for site E2.1.2.	Discuss with Council
L9b Site E2.1.3 Fowlers Yard, the county council is unclear on the rational for this sites allocation for A2 and B1 given that, as acknowledged, it is 'an area already thriving as craft and specialist shops'. Furthermore, the site falls within the ownership of the county council and it is concerning that the proposals for this site have not been explored with the council as land owner.	c2. Concern over uses for site E2.1.4 c2. Concern over ownership issues	Discuss with Council Note: These Economy sites were covered in the December 2017 meeting with DCC?
L9b E2.2 The county council is concerned over the wording within this policy which is very general. For example there may be instances where a windfall brownfield site would be wholly inappropriate for residential development due to other issues such as amenity.	c2. Concern over wording of Policy E2.2. Needs clarification	Discuss with Council
L9b The county council wishes to point out that in the interests of clarity the wording of paragraphs 4.114 – 4.116 should be reconsidered. Furthermore, in respect to this text: At Para 4.114 the county council is concerned over the emotive wording within this paragraph. There is no evidence that the approvals have been unsupported. Notwithstanding this the positioning of this text within this part of the plan is questioned. At Para 4.115 the county council is concerned over the wording within this	c5. Concern over text of paras 4.114 - 4.116	Consider changing text
7.1.1 dra 4.1.10 the county counter is concerned over the wording within this		

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paragraph. It implies that businesses should be located on these sites in the first instance. Whilst unclear what type of businesses the text refers to, if it is interpreted that it refers to A2 and B1 uses, it should be noted that these are town centre uses and should not be restricted by having to locate to these allocations. In addition the reference to 'local centres' is confusing as these do not appear to be defined anywhere within the Plan. The paragraph as a whole is confusing and should be amended. At Para 4.116 the county council is unclear as to what an 'external, flexible space' is and how this could be assessed and applied through the Development Management process.		
L12 E2.2: support will be given to the development of residential, including units for older people, families with children and young professionals. Either 'families with children, and young professionals' or 'young professionals and families with children'	c3, c5. Comment on suggested rewording of E2.2 and paragraph 4.114	Consider changes to policy and text
L23 We support Policies E2 and E4	C2 Support for policies E2 & E4	Support noted
L26 Policy E2 – I partially agree	c2. Partial support for Policy E2	Partial support noted
Policy E3: Retail Development		
Q57 Retail development is vital to Durham city. Durham is NOT a decent shopping centre. Residents and visitors do NOT come to Durham for shopping but go elsewhere to the bigger towns, cities and outlaying shopping centres.	c2. Need for retail development. Addressed by Policy E3 C1c business rates outside remit of	No action
Bigger shops are located outside the city at the Arniston Centre Dragonville Estate etc which limits the availability in the city. More smaller independent shops and businesses should be invited and	plan (not a planning issue) C2 concern regarding retail offer in	Consider if Theme 3 policies or text
encouraged to set up business in Durham which in turn would make the city more vibrant for shopping. High business rates are probably restricting the	Durham and a need for more independent shops	could cover this issue

C2 Support for Policy E3	Support noted
C3 Objection to Policy E3.B) 6 to improve City Centre for pedestrians and cyclists as unrealistic because of topography of medieval streets	Objection noted. Consider whether change of Policy wording required in relationship with Theme 5
c1.c suggestion for improvements of the public realm of the Vennels leading from Silver Street and Saddler Street outside remit (not a planning issue) c2. Suggestions for uses of the Vennels	Support noted No action Consider how this could be covered by Theme 3 policies
C2 Support for Policy E3 c2. Objection to Council moving the bus station north of North Road roundabout	Support noted Consider coverage of bus station in Plan
C2 Objection to Policy E3 as unrealistic because of the proliferation of out-of-town shopping	Objection noted
c2. Concern over lack of disabled parking in the City.	Consider coverage of this issue between Themes 3 and 5. And coverage in existing projects, or a new project.
	C3 Objection to Policy E3.B) 6 to improve City Centre for pedestrians and cyclists as unrealistic because of topography of medieval streets C2 Support for Policy E3 c1.c suggestion for improvements of the public realm of the Vennels leading from Silver Street and Saddler Street outside remit (not a planning issue) c2. Suggestions for uses of the Vennels C2 Support for Policy E3 c2. Objection to Council moving the bus station north of North Road roundabout C2 Objection to Policy E3 as unrealistic because of the proliferation of out-of-town shopping c2. Concern over lack of disabled

disabled places at the rear of the Cathedral and these are often occupied by skips. Parking at the Palace Green is impossible. The University/Cathedral seem unwilling to help sort it out.		
WC6 Comment on your post "Policy E3" Copied to Theme 2a The Prince Bishops and Milburngate developments block the views of our beautiful city and these types of developments really need to be better thought out.	C2 Comment on loss of views and lack of design-brief for large scale developments in the City. Safeguarding views addressed by Policy E3 and Theme 2a A Beautiful and Historic City- Heritage Policies H1 & H2	Consider need for design briefs
WC27 Comment on your post "Policy E3" POLICY E 3. I support this Policy and flag up the importance of satisfactory access/servicing arrangements.	c2. Support for Policy E3 C2 Importance of access/servicing arrangements addressed by Policy E4.4.2 and Project 9 Improvements to the City Centre	Support noted No action
WC117 Comment on your post "Policy E3" I support this policy, particularly the emphasis that development must be sympathetic and appropriate in scale. Durham cannot compete with destination retail parks, and should encourage retail which a) serves those who live in the city or routinely shop here, and b) attracts people for whom interesting and individual shops are part of a visit to a historic and attractive city. The covered market is an example of what Durham can offer in this respect.	C2 Support for Policy E3 in particular a retail offer to enhance its unique historic setting	Support noted
L9b Part A the county council is extremely concerned that the Plan redefines the town centre boundaries alongside retail frontages which are contrary to evidence within the Council's Retail and Town Centre Study. Particular concerns relate to the defined Primary Frontage which significantly extends this area from that recommended within the Retail and Town Centre Study. The policy identifies that the Primary Frontage should be in mainly retail use. Further clarification is required in relation to the word 'mainly' in terms of the application of the policy. Further to this another significant concern is whilst the intended aim may be	c2. Concern about the areas included within the frontages.	Discuss with Council

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to encourage retail development and uses into these areas, and also acknowledging

E4.2, extending the extent of this area could potentially restrict non retail town center uses coming forward that could offer vibrancy and vitality to the City Centre. Given the acknowledgement that retail development is 'leisure led development' (para 4.126), the policy could act as a barrier to future investment within large areas of the city centre.

The county council urges that the following areas, in particular, defined as Primary Frontage to be reconsidered:

The Gates/Riverwalk: The redevelopment of the site (currently under construction) is a leisure led development (cinema and restaurants) alongside student accommodation. The character of this area will no longer be retail and therefore the county council is concerned that designating the whole of this area as Primary Frontage would not correctly reflect it. The county council therefore considers that the northern area of the site which is to incorporate the cinema and A3 uses should be removed from the Primary Frontage.

Milburngate: This area of the city centre has historically never been in retail use and as the county council has granted planning permission (subject to a legal agreement) for a scheme that will incorporate leisure, office and residential elements, it is therefore not considered appropriate to define the area within the Primary Frontage.

North Road: This area of the city centre has historically been secondary frontage which reflects the nature of the offer. Given the acknowledgement within the Plan that North Road should be 'upgraded' (para 4.97), the county council is concerned that such a restrictive policy approach may act as a barrier to new development coming forward.

Further to this, the county council is concerned that other areas that have been redefined as Primary Frontage are not based on evidence and are not reflective of the nature of uses found within these areas.

C2 Support for Policy E3 B) sympathetically converting existing buildings to a number of appropriate uses including the arts, culture and tourism and E4.4.3 and Project 13	Support noted
C1c affordable rents and a more balanced retail profile outside remit (not a planning issue)	No action
c2. Partial support for Policy E3 C3 c5 comment concerning the acceptable uses for primary and secondary frontages and questioning the evidence for the paragraph 4.125 regarding too many food and drink outlets	Partial support noted Consider change for wording for Policy E3 and supporting text
C2 Need for more leisure activities.	No action
	buildings to a number of appropriate uses including the arts, culture and tourism and E4.4.3 and Project 13 C1c affordable rents and a more balanced retail profile outside remit (not a planning issue) c2. Partial support for Policy E3 C3 c5 comment concerning the acceptable uses for primary and secondary frontages and questioning the evidence for the paragraph 4.125 regarding too many food and drink outlets

developments have closed down the North Road cinema, ice rink, bowling alley, Aykley Heads sports centre etc. New cinema and bowling alley developments being built are welcome. BUT there are too many food outlets, drinking establishments, and hot food takeaway is. Residents and visitors also need open spaces to relax and enjoy.	Addressed to some extent by Policy E4 C2. Concern about large number of takeaways, drinking establishments, etc.	Concern noted, see also comments from Q76, EQ04 and EQ15 Though decisions about individual establishments are outside remit, consider if Theme 3 policies can address the imbalance in the types of commercial activities in the City in some way
Q19. E4. Not too many more bars,clubs, & estate agents etc not attractive to residents or visitors. Need museums & places to go that are not cafes & bars. Durham used to be a place to shop – not now.	C2 Suggestion to broaden the retail offer including culture and the arts	Though decisions about individual establishments are outside remit, consider if Theme 3 and Theme 6 policies can address the imbalance in the types of commercial activities in the City in some way
EQ43. Re: Policy E4.4 Decisions regarding other proposed uses - those not included in the definition of appropriate to a town centre - should account for impact on proportion of available space for appropriate uses. The lack of available space for appropriate use in the secondary frontage spaces within the centre creates affordability issues. This has an impact on the ability of the city to generate the number of businesses required for a critical mass of reasons to visit.	C3 concern regarding lack of retail space for appropriate uses for a town centre may discourage some businesses	Consider change of wording in Policy E4
Q35 I agree with all but I would like lower Claypath included by name – in 4.97 upgrading & in policies re primary & secondary frontages (with emphasis on Policy E4.4).	C3 Support for Policy E4 c5. Suggestion for change of wording in paragraph 4.97 to include Claypath	Support noted Suggest change in text in paragraph 4.97 to include Claypath and changes to Policy E4.4
Q76 E4. Concerned about the number of coffee shops etc and the lack of retail in the primary shopping areas. Can this be controlled.	C2. Concern about proliferation of coffee shops.	See also comments from respondents EQ04 and EQ15 Though decisions about individual establishments are outside remit, consider if Theme 3 policies can address the imbalance in the types

		of commercial activities in the City in some way
WC28 Comment on your post "Policy E4" POLICY E 4. I support this Policy.	C2 Support for Policy E4	Support noted
WC103 Comment on your post "Policy E4" The SRA [Sidegate Residents Association] is particularly concerned about North Road. We would like to see the Empty Shop studios above the bus station shops as a catalyst for the development of an arts area similar to Ouseburn. The Shakespeare Hall could also come into play. It is also the point of entry for people coming to the city from neighbouring villages by bus and must also offer the kind of shops they want to see. Charity shops have an important role to play in both meeting people's needs and in recycling goods.	c2. Suggestions for uses of North Rd, including positive role for charity shops. Addressed to some extent by Project 13.	Consider coverage of North Rd by Theme 3. And additions to Project 13.
WC116 Comment on your post "Policy E4" I agree with the SRA [Sidegate Residents Association] that the North Road is a particular area of concern. A lively retail sector here could support arts and heritage premises which would form a suitable entry point to the city. The conversion of Milburngate / the Gates from primarily retail use to residential, with retail provision taking a second place, breaks the flow of customers from the Market Place, and care will be needed to encourage shoppers past this 'natural break' (in both directions). The same is true of the foot of Claypath, where the existing difficulty of encouraging shoppers up the hill has been exacerbated by the construction of Millennium Place, and by the abandonment of the designation of lower Claypath as retail.	c2. Suggestions for uses of North Rd. Addressed to some extent by Project 13. C2. Concern about lower Claypath.	Consider coverage of North Rd by Policy E4. And additions to Project 13. Consider coverage of lower Claypath by Policy E4
WC218 Comment on your post "Policy E4" Retail premises should not have external security blinds of the metal roller variety on front doors and/or windows.	c3. Suggestions re detailed design of shop frontages	Consider the level of detail possible in Policies E3 and E4. And cross reference to Theme 2a policies, particularly H2 and H3
L9 b The county council has outlined specific concerns in relation to the centre	c2. Concern about the areas included within the frontages.	Discuss with Council

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boundaries and frontages (see comments on Policy E3).

E4.1 The county council is concerned that this element of the policy does not provide a workable criteria for assessment. It is not possible to specify particular types of shop within the A1 Use Class and therefore a judgement on a proposal that will improve the range of shops cannot be made. It is urged that this element of the policy is reconsidered or removed.

E4.2 The county council is concerned as to how such non-retail uses will be assessed in relation to adding vitality and viability to the City Centre.

L19

Millburngate has been included as a primary shopping frontage. Primary shopping advantages generally include a high proportion of class a one retail Milburngate development site as uses where a secondary shopping frontages provide greater opportunities for a diversity of Towncenter uses. The approved scheme for the mixed use development at Millburngate only allows for a small amount of class a one retail floor space. Therefore the site should not be allocated for retail in the primary shopping frontage. The development is more akin to a secondary shopping frontage and the allocation should be amended to reflect this.

C2 objection to Policy E4 and allocation of Primary frontage at defined in Map 9 of Retail areas

Objection noted. Reconsider primary and secondary frontage designation.

L23 We support Policies E2 and E4

C2 Support for policies E2 & E4

Support noted

L26 Policy E4 – I partially agree

The primary frontages identified on map 9 comprise a relatively large area and go beyond what could reasonably be defined as such (Having regard to the definition set out in Annex two of the NPPF). Indeed there are areas within both a defined Primary and Secondary frontages which in our view, it should not form part of these areas at all – not least as they do not provide any traditional street frontages and/or contain any significant proportion of retail uses. As such we suggest consideration is given to NPPF paragraph 23 and the primary shopping area and primary and secondary frontages definitions, set out in Annex two (glossary) on page 55, to ensure consistency with national policy.

c2. Partial support for Policy E4

C2 Objection to defining a large area of Primary Frontage

Partial support noted

Objection noted and reconsider the Primary Frontage area as defined in Map 9

2017 Pre-submission consultation. Categoris	ation of Theme 3 comments, and planning i	ssue or action identified for consideration